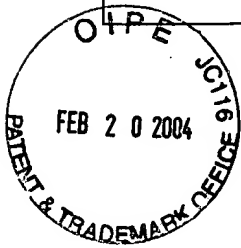



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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE	
INFORMATION DISCLOSURE STATEMENT	Atty. Docket No. 3 VIGN1110
Applicant Brendan J. Kitts	
Application Number 09/681,397	Filed March 29, 2001
For METHOD OF PREDICTING BEHAVIOR OF A CUSTOMER AT A FUTURE DATE AND A DATA PROCESSING SYSTEM READABLE MEDIUM	
Group Art Unit 2163	Examiner Unknown
<div><p align="center"><u>Certificate of Mailing</u></p><p>I hereby certify that this correspondence is being deposited with the U.S. Postal Service as First Class Mail on: <u>FEB 18</u>, 2004 in an envelope addressed to Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.</p><p align="center"> _____ Laura M. McGuire</p></div>	

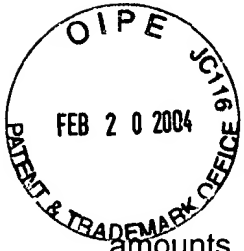
Commissioner for Patents
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Alexandria, VA 22313-1450

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Dear Sir:

Applicant respectfully requests, pursuant to 37 C.F.R. §§ 1.56, 1.97 and 1.98, that the art listed on the attached PTO/SB/08/A form be considered and cited in the examination of the above-identified application. A copy of the art is enclosed for the convenience of the Examiner. Furthermore, pursuant to 37 C.F.R. §§ 1.97(g) and (h), no representation is made that a search has been made or that this art is material to the patentability of the present application.



If any fees are inadvertently omitted, or if any additional fees are required, or if any amounts have been overpaid, please appropriately charge or credit those fees to Deposit Account No. 50-0456 of Gray Cary Ware & Freidenrich, LLP.

Respectfully submitted,

Gray Cary Ware & Freidenrich LLP
Attorneys for Applicant

George R. Meyer
Reg. No. 35,284

Dated: 2/10, 2004
1221 South MoPac Expressway
Suite 400
Austin, TX 78746-6875
Tel. (512) 457-7093
Fax. (512) 457-7001

